

Trip to Gothia Cup – Your Questions Answered

Why is this communication being sent now?

Payments for the balance of the trip are due from parents by 1 May 2020.

Further costs will be incurred very shortly. For example, we have to make further payments towards the player and staff flights in early May. We therefore need to decide if we are going to cancel these flights, and lose the amounts paid to date, or keep these flights by making further payments.

We recognise that some parents may be reluctant to make further payments at this time. The default position is that unless parents pay the balance of monies due, their child will lose the place on the trip and the deposit will be forfeited.

We are therefore exploring whether there may be an opportunity to find another way forward.

When do parents need to return the form?

We would like parents to indicate their preferred option by completing the attached form and returning it before 4pm on 17 April 2020 to dan@districtfootball.co.uk.

What happens after the form is returned?

We will review all the requests and then contact parents shortly thereafter with a decision about how we are to proceed.

What about travel insurance?

Some parents may have taken out travel insurance, but the terms of policies differ. Many policies do not cover COVID-19 or will include a large excess fee. Those parents who have taken out travel insurance for players should check their terms and conditions.

If I withdraw and the airline subsequently cancels the flight, can I get a further refund?

No. At the present time, the airlines have not cancelled the flights. However, the airlines require payment of the balance due on flights shortly. In order to avoid making further payments to the airlines we would need to cancel the players' seats. Cancelling the flights, or not paying the balance, means that we will lose any right to refunds on the seats should the flight not go ahead for any reason.

How has the proposed credit been calculated?

Parents' deposit payments for the trip are used for three areas

1. Gothia Cup Fees, including deposit for accommodation, team entry fees etc. If we cancel the players' trip then we should incur no Gothia Cup fees.
2. Non-travel costs, covering a range of costs already incurred in organising the trip.
3. Flights. This includes a charge to non-flyers who need to contribute towards staff flights. We pay in instalments for our group flight seats. The payments made so far vary between

different airlines and different flights. The average cost of a seat was £422. The average payment per player so far (rounded to the nearest pound) is £174. The contribution per player for each member of staff is £35.

- Players who had a flight booked have incurred costs of around $£28+£174+£35 = £237$. Parents paid a deposit of £400 leaving a credit of £163.

- Players who were non-flyers have incurred costs of around $£28+£35 = £63$. Parents paid a deposit of £400 leaving a credit of £337.

We will therefore anticipate being able to credit parents with the balance of around £163 for players who were flying and £337 for non-flyers.

If I don't pay the balance and the Gothia Cup is later cancelled, will my credit increase?

No. We have not included any participation costs for the Gothia Cup in calculating the credit, based on the Gothia Cup's statement that a full refund will be provided until 10th June.

If I were to pay the balance and the Gothia Cup is later cancelled, what will happen?

Parents will be refunded a balance after unrecoverable costs have been covered. The amount of the refund and the timescale for repayment will be influenced by the timing of any cancellation of the Gothia Cup and the costs which have been incurred at that point.

If the flights operate (even if the Gothia Cup is cancelled), then the airlines will expect you to travel and you are unlikely to receive any refund from the airlines.

If the flights do not operate (whether or not the Gothia Cup is cancelled), you may be entitled to a refund – although we understand that many airlines are currently asking travellers to accept a voucher against future flights.

If I pay the balance and don't withdraw, will my son/daughter be in the same team and on the same flight.

We intend to review matters once we understand parents' wishes. Much will depend how many other players do/don't withdraw and from which team and which flight. In practice, if any part of the trip is to proceed, it is likely that any players who wish to attend Gothia Cup 2020 will be put into new teams and put onto new flights.

Gothia Cup 2021

When is Gothia Cup 2021

The tournament is 18th July to 24th July, although please note these are not the days of our flights.

What are the next steps for Gothia Cup 2021

If we decide to defer until 2021, I will be writing later in the year to those parents who have requested to use their credit for the trip to Gothia Cup 2021. Parents will be asked to update any medical information on the players and to confirm if they would like to fly with the

coaches or make their own flight arrangements. If necessary, I'll also ask for a small payment to top-up your credit/deposit for the trip.

What is the cost of Gothia Cup 2021?

For those putting their credit as a deposit now, we will freeze the tournament fee for the Gothia Cup 2021 at this year's price. We will not be able to confirm flight costs until airlines have confirmed their prices, but parents will not need to decide if they wish to fly with the team until costs have been confirmed.

What about the Training Camps?

We'll deal with these separately and further details will be sent out as soon as possible.